

# NEW LIBRARY ACCOUNT LOGIN PROCESS

# PINs BEGINNING MARCH 17TH

Minerva Libraries will begin using **4-digit PINs** to help protect your library account and support upcoming system updates. This change **affects all Minerva patrons.**

## What Is Changing?

- You will use a **4-digit PIN** along with your **library card number** to log in to your online library account.
- This is how you'll place holds, manage checkouts, and view your account online.

## When Does This Start?

- March 17, 2026

## Where Will I Use My PIN?

- Online at **minerva.maine.edu** when logging in to your library account.

## Why Is This Happening?

- PINs are required for upcoming updates to the Minerva catalog system.
- They are commonly used by libraries nationwide to help keep your personal information secure.

## Do I need my PIN to use databases or ebooks right now?

- Not yet!

## How do I set up my pin?

### Online

A new link will appear on the "My Library Account" login page:

#### Create/Reset PIN

1. Click Create/Reset PIN
2. Follow the prompts
3. You will need **an email address** to complete setup

### At the Library

No email address?

Ask a librarian to add a **4-digit PIN of your choice** to your account so you can continue placing requests online.

### Please Note

Library staff **cannot see your PIN** once it is set.

If you forget it, we can help you **set a new PIN**, but we cannot retrieve the original one.

